Your Go-To Guide to Solve Common Challenges & Maximise ERP ROI

Challenge 1: Low User Adoption

☐ Have you delivered ongoing, role-specific training?

☐ Are managers and leaders actively using and promoting the ERP system?

☐ Is user feedback being collected, reviewed and implemented?

☐ Do users have access to support resources like documentation, peer forums and a helpdesk?

Challenge 2: Lack of Clear ROI

☐ Are key success metrics (KPIs) defined and tracked consistently?

☐ Are regular post-go-live performance reviews scheduled?

☐ Do users understand how the ERP system benefits their roles and goals?

☐ Is user and stakeholder feedback feeding into continuous improvement planning?

Challenge 3: Process Misalignment

☐ Are ERP workflows aligned with your actual business processes?

☐ Were key users involved in design, testing and customisation?

☐ Are workflow optiimsations being made based on real-world user input?

☐ Is the system updated to reflect evolving business needs?

Challenge 4: Maintenance & Support Issues

☐ Is there a dedicated team or vendor in place for ERP support?

☐ Are regular updates, patches and upgrades being applied?

☐ Is system performance monitored through regular health checks?

☐ Are support requests resolved quickly to prevent user frustration?

Challenge 5: Data Quality Problems

☐ Was the data migration process validated and tested?

☐ Is there a data governance framework in place?

☐ Are regular audits conducted to maintain data accuracy?

☐ Are analytics and reporting tools providing reliable, actionable insights?

Challenge 6: Organisational Change Fatigue

☐ Are system changes communicated clearly and proactively?

☐ Are changes rolled out gradually to avoid overwhelming users?

☐ Are employees encouraged to provide feedback on changes?

☐ Are change champions or ERP advocates helping guide teams?

Challenge 7: Underutilisation of ERP Features

☐ Are users trained on advanced ERP features, not just the basics?

☐ Are automation, analytics and other high-impact features being used?

☐ Is there a plan in place to explore unused modules or functionalities?

☐ Are cross-functional teams encouraged to identify new use cases?

Want to Go Further?

This **checklist** is just the start. If you're facing challenges after go-live, **Galvinus** offers expert post-implementation support tailored to your **ERP needs**.

Schedule a Free Consultation and unlock the full value of your ERP system.